

NCBPTE Updates

PTBoard@NCPTBoard.org

THE NORTH CAROLINA BOARD OF PHYSICAL THERAPY EXAMINERS

New Dashboard for Licensees

The IT Staff has worked hard to design an improved way of viewing your information and accessing services on the website. Now, you'll find a variety of options available on one screen after logging in.

This new dashboard will make it easier than ever for you to apply for a license, renew your license, access your continuing competence report, change your contact information, complete a jurisprudence exercise, and so much more.

Head over to the website and check it out! Log into your personalized dashboard in the upper right-hand corner of the home page.



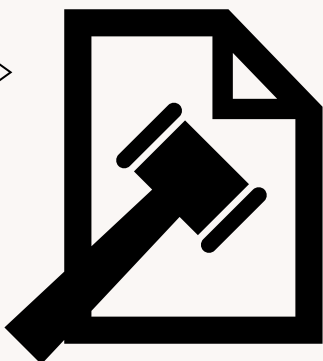
Did you know? It is your responsibility to notify the Board within 30 days of any changes in relevant contact information (name, home and/or business address, email, phone numbers) to ensure timely receipt of important correspondence related to licensure and physical therapy regulation in North Carolina (Board Rule: 21 NCAC 48F. 0105).

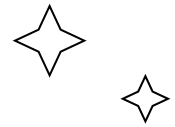
Regulatory Spotlight

In NC, are PTAs allowed to apply appropriately prescribed topical medications to patients with lymphedema and wounds?

Answers to these questions and more can be found on the website by clicking [here](#).

Board position statements also contain valuable information concerning scope of practice and can be accessed by clicking [here](#).





Renewal Checklist -- Are you ready?

License renewal is EVERY YEAR online at the Board website from November 1 to January 31 (5 pm EST). For your first renewal NO reporting is required.

If you are at the end of your assigned continuing competence reporting period, all activities, including jurisprudence exercise, must be completed by January 31 at 5 pm (EST).

To prepare for license renewal:

- Become familiar with the new dashboard.
- Check your continuing competence report.
- Begin entering completed activities.
- Keep a file of all required documentation in case of random audit.

Reference Board rule 21 NCAC 48G .0109 for details surrounding continuing competence activities, including documentation requirements, for each category.

Did you know?

Current license holders may complete an online jurisprudence exercise any time during their continuing competence reporting period. Licensees may complete more than one exercise and receive points for each exercise up to a maximum of 3 points per reporting period.

Each PT licensee must accumulate 30 points and each PTA licensee must accumulate 20 points of continuing competence activities during the assigned reporting period to be eligible for license renewal. The points must include one mandatory point from a jurisprudence exercise.

Important Notice for NC Medicaid Providers

Every 5 years, recredentialing/reverification is required for all NC Medicaid providers who wish to continue to participate. Due to the pause in reverification mandated by the federal Public Health Emergency (PHE), nearly 30,000 NC Medicaid providers had delayed reverification that is now due.

NC Medicaid is working to reverify providers to ensure compliance. Notifications are sent to the provider 70 days prior to reverification due date and then reminders sent 50 days, 20 days, and 5 days prior. NC Medicaid providers who are not reverified will immediately be suspended.

NC Medicaid offers a list of “Active Provider Re-Verification Due—July 2023-Dec 2023” dates (updated biannually). Click here for [link](#).

Providers are encouraged to review the reverification due date list and frequently check their provider message inbox.

NCTracks Secure Portal also has provider information about reverification in the “Status and Management” page.

In addition to the resources below, providers may contact the NCTracks Call Center at 800-688-6696.

- [Provider Reverification/Recredentialing Webpage](#) – Also contains link to the reverification due date list referenced above.
- [Reverification/Recredentialing FAQs](#)
- [User Guide](#): “How to Complete Re-verification in NCTracks.”
- [NC Medicaid Provider webpage](#): Access to Medicaid Bulletin articles and Provider Enrollment information. From the Medicaid Bulletin main page, search “reverification” to find all related articles.

Board office staff hours remain 7:30 am – 4 pm, Monday-Friday, to respond to calls and email inquiries. In-office appointments may be scheduled in advance, Tuesday through Thursday, 10 am – 2 pm by emailing PTBoard@NCPTBoard.org. Provide name, email address, best contact number, and a brief description of appointment needs.
